***San Carlo Cicchetti Al Khobar***

**Daily Operation Times:** 10:00am - 11:00pm

SCK\_1.1.1 en and SCK\_1.1.1 ar - Opening before 5pm

SCK\_1.1.2 en and SCK\_1.1.2 ar - Opening after 5pm

SCK\_1.2 en and SCK\_1.2 ar - Choices linked to the Queues: Reservations - 1, Inquiries - 2, Complaints - 3

SCK\_1.3 en and SCK\_1.3 ar - Disclaimer (The call is recorded)

SCK\_1.4.2 en and SCK\_1.4.2 ar - Out of office message (outside the operation times)

SCK\_1.4.6 en and SCK\_1.4.6 ar - Message to be added in case of technical issues

SCK\_1.6 en and SCK\_1.6 ar - Initial holding message

**Ramadan Operation Times:** 2:00pm - 2:00am (Break for 1h for Iftar to be determined during Ramadan)

SCK\_1.8 (En) and SCK\_1.8 (Ar) - Opening at any time

SCK\_1.2 en and SCK\_1.2 ar - Choices linked to the Queues: Reservations - 1, Inquiries - 2, Complaints - 3

SCK\_1.3 en and SCK\_1.3 ar - Disclaimer (The call is recorded)

SCK\_1.4.4 en and SCK\_1.4.4 ar - Out of office message (outside the operation times)

SCK\_1.5 en and SCK\_1.5 ar - Lines closure during Iftar

SCK\_1.6 en and SCK\_1.6 ar - Initial holding message