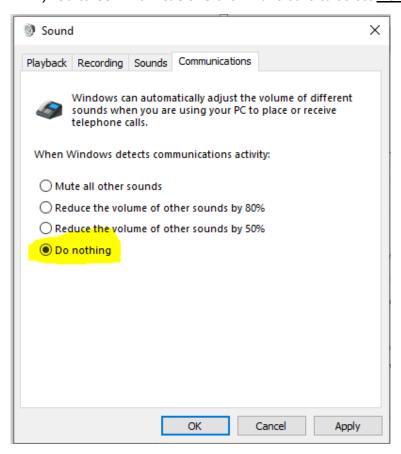
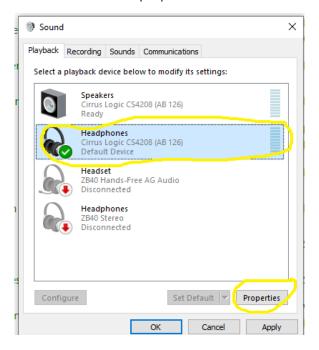
- 1) Go to control panel, then click on **Sound**
- 2) Go to **Communications** then make sure to select **Do nothing**

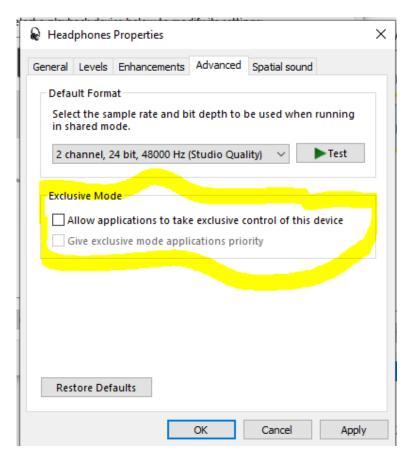


3) Additionally, we must edit the properties of the speakers that are being used in the system (headset device used by inConcert). In the reproduction tab we select the speaker we are using and click on properties:



4) In the advanced properties tab we deactivate the option that allows applications to take exclusive control of this audio device:

Deselect the options in Exclusive Mode then click Apply



5) Finally, in the BarAgent's audio properties, all volumes must be set to the maximum level:

